

Premier Customer Services Officer - RBWM

Recruitment Information

Job Code	201212	Industry	Tài chính / Ngân hàng
Location	HCM,	Type of contract	Permanent Employee
Salary	Competitive	Type of job	Full Time
Career level	Giám sát viên	Qualification	
Age	Unlimited	Other extras	

Company Description

HSBC, one of the leading banking and financial service organisations in the world, is looking for a high-calibre Vietnamese candidates for its offices. The job offers excellent career potential and attractive remuneration packages.

Job description

- Provide support to the Premier Relationship Managers in the delivery of service, operations & sales initiatives that enhance the service experience
- Support Premier Relationship Managers to identify and capitalize on cross sell opportunities.
- Support sales and service excellence by proactively providing input on customer feedback and competitor movement
- Act as complaint owner taking responsibility for direct customer contact

Skills required

- Minimum 3 years of service background in retail banking or related industry.
- In depth understanding of products and operational procedures
- Familiarity with financial markets, investment products etc
- Strong interpersonal skills, including influencing and relationship building
- Good command of Vietnamese & English

Other Information

probation time

Working time

Working experience 3 year(s)

Training opportunities

Working environment

Annual leave

Benefits

Contact Information

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